



Privacy & Security of Client Information

At Breedlove & Associates, we vigilantly protect the privacy and security of our clients' personal and financial information. First, we utilize 256-bit AES encryption technology to safeguard all information relating to our clients and their employees. This is widely considered the most secure protocol on the market today. Second, client information is never sold, loaned, traded, disclosed, or shared with any third parties. Third, we restrict information access to: (a) our employees who must be physically onsite and have access to current password protocol, and (b) federal and state tax entities in adherence with tax reporting requirements. Fourth, we invest in rigorous document security and on-site document destruction. Finally, we utilize the most secure electronic payment and funds transfer companies and protocols available.

Our procedures exceed recommended Best Practices for information security and privacy and have resulted in zero breaches since we were formed in 1992. As technologies change, we promise to continually update our protocols in order to maintain the highest standards of privacy and security – ensuring that every one of our clients and their employees can continue to have complete peace of mind regarding their personal and financial information.

Technology as a Tool to Deliver a Better Client Experience

We have recently developed and implemented a new web-based information system that 1) allows our clients 24/7/365 access to their payroll and tax documents/records as well as our proprietary paycheck calculator and payroll modification tool, 2) allows clients to perform many of the administrative tasks that previously could only be done via phone or fax. In the future, we will expand the depth and breadth of features in order to make the client experience as simple, helpful, flexible and time-efficient as possible. This will include online registration, real-time access to financial transactions/reports, comprehensive document archival and retrieval, account modifications and more.

All of these systems will be running on the latest Microsoft products, including Windows Server 2008 for our operating system, Microsoft SQL Server 2008 for our DB backend, and utilizing Visual Studio 2008 we will be developing an interactive website utilizing many of the new technologies running on the .NET 3.5 platform.

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